



Providers Joining AVCC

An American flag is visible in the top left corner of the slide, partially obscured by a blue decorative shape. The background of the slide is a light blue and white abstract design.

PENSIONS WITH AID & ATTENDANCE

- **Department of Veterans Affairs Pension Benefit Program**
- **Available to veterans and their surviving spouses**
- **A monthly benefit that can assist with the cost of home care services**
- **Must meet VA eligibility requirements to receive and maintain this benefit**

BENEFITS OF BECOMING AN AVCC PROVIDER

- **Opportunity to provide quality home care services to our nation's veterans and surviving spouses**
- **Gain new clients and retain existing clients by becoming a part of the AVCC network**
- **Increased revenue for your business**

CONTACT AVCC

855-601-4770



ELIGIBILITY REQUIREMENTS

- **Honorable Discharge**
- **Ninety days of consecutive service**
- **One day during a period of war**
- **Must require assistance with at least two ADLs**
- **Below the total asset threshold (not including home or automobile)**
- **Household Income vs. Monthly Medical Expenses**

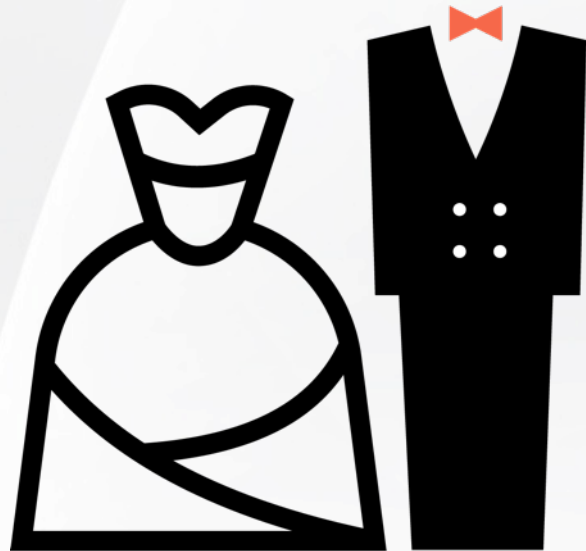
WAR PERIODS FOR ELIGIBILITY

- **World War II:** December 7, 1941 – December 31, 1946
- **Korean Conflict:** June 27, 1950 – January 31, 1955
- **Vietnam Era:** August 5, 1964 – May 7, 1975
- **Persian Gulf War:** August 2, 1990 – present



YOUR BUSINESS AND AVCC

- Home care providers refer veterans and surviving spouses to AVCC
- AVCC works with these veterans and surviving spouses to see if they are eligible for Pension with Aid & Assistance
- Home care providers can gain additional clients that pay for home care through Pension with Aid & Assistance



**Gaining five new married veterans as clients
could increase your total revenue by**

\$130,140!



YOUR FIRST REFERRAL

- Every AVCC Provider has a unique referral form
 - Using this form helps us keep your referral aligned with your office
- Submit referrals by email or fax
 - Email to: referrals@avcchomecare.com
 - Fax to: [1-855-601-4771](tel:1-855-601-4771)
- Referrals will be contacted to set up an initial screening

THE INITIAL SCREENING

- AVCC's first step is to perform an initial screening
- An AVCC representative will ask a set of questions regarding the program's eligibility requirements
- Your office will receive an update upon completion of the initial screening



YOUR FIRST CLIENT

- **An Authorization of Services will be sent to your office**
- **Your office will build a care schedule with the client**
- **Providers cannot go over the total authorized hours, and hours do not roll over**

THE BACK OFFICE

- **AVCC works with the client to attain the benefit**
 - **Filling out paperwork**
 - **Requesting documents**
 - **Collecting doctor's notes**
 - **Reviewing the application for completion**
 - **Submitting the application by VA accredited attorney**
- **Your office will be periodically updated on the status of the referral**



BILLING & PAYMENT

- **Provider sends one monthly invoice to AVCC for hours serviced per authorization**
- **Monthly invoices are due by the 5th of each month**
 - **The invoice should be for the hours performed during the previous month**
- **A check will be issued to your office on the 7th of the following month**
- **One flat hourly rate will be established during contracting**
- **Invoices are emailed to: billing@avcchomecare.com**



AVCC BEST PRACTICES

- **Top providers build a large number of clients with consistent referrals**
 - **Consistent referrals typically result in new clients each month**
 - **Top providers send upwards of 20 referrals per month**
- **Not all referrals qualify**
- **Staff education and awareness of the program**
- **Marketing to your referral sources**
- **Always asking if someone is a veteran or surviving spouse**

HOW TO BECOME A PROVIDER

- **Provider Agreement**
- **W9**
- **Agency Information Sheet**
- **Certificate of Liability Insurance**



INCREASING YOUR CLIENT BASE WITH AVCC

- 1. Your office sends in a referral to AVCC**
- 2. After receiving the form, AVCC assigns an Intake Coordinator to potential client**
- 3. After initial assessment, AVCC sends Referral Status Update to your office**
- 4. AVCC will screen and collect the application data at no charge to clients**
- 5. Once client qualifies, AVCC will complete a phone interview with family/client to assist with electronic intake process**
- 6. AVCC sends completed paperwork to client/family for review and signatures**
- 7. AVCC Final Review Department will complete a full review of application, package the information into a packet, and submit to the appropriate VA Pension Center**
- 8. The Client file is transitioned to our AVCC Approvals Department**
- 9. The AVCC Care Coordinator faxes an AVCC Client Care Authorization to your office**
- 10. Your office and client/family may then arrange for scheduling of client hours**



QUESTIONS? CONTACT AVCC TODAY!

If you have any questions feel free to call 855-601-4770 ext. 303
or email at swhelan@avcchomecare.com



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