AVCC

American Veterans Care Connection

Providers Joining AVCC



PENSIONS WITH AID & ATTENDANCE

- Department of Veterans Affairs Pension Benefit Program
- Available to veterans and their surviving spouses
- A monthly benefit that can assist with the cost of home care services
- Must meet VA eligibility requirements to receive and maintain this benefit

BENEFITS OF BECOMING AN AVCC PROVIDER

- Opportunity to provide quality home care services to our nation's veterans and surviving spouses
- Gain new clients and retain existing clients by becoming a part of the AVCC network
- Increased revenue for your business

CONTACT AVCC

855-601-4770



ELIGIBILITY REQUIREMENTS

- **Honorable Discharge**
- **Ninety days of consecutive service**
- **One day during a period of war**
- **Must require assistance with at least two ADLs**
- **Below the total asset threshold (not including home or automobile)**
- **Household Income vs. Monthly Medical Expenses**

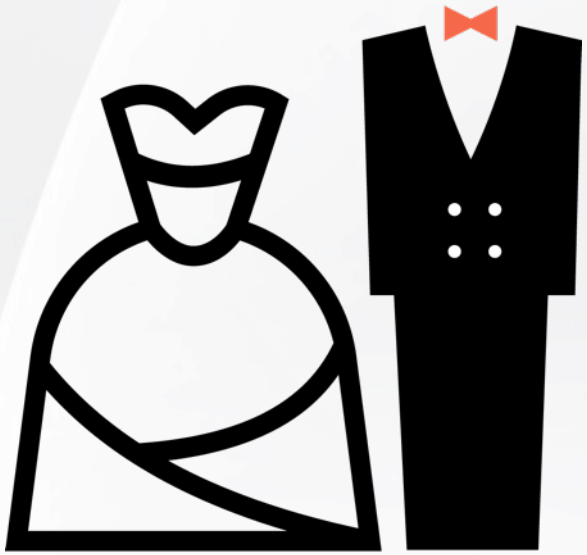
WAR PERIODS FOR ELIGIBILITY

- **World War II:** December 7, 1941 – December 31, 1946
- **Korean Conflict:** June 27, 1950 – January 31, 1955
- **Vietnam Era:** August 5, 1964 – May 7, 1975
- **Persian Gulf War:** August 2, 1990 – present



YOUR BUSINESS AND AVCC

- Home care providers refer veterans and surviving spouses to AVCC
- AVCC works with these veterans and surviving spouses to see if they are eligible for Pension with Aid & Assistance
- Home care providers can gain additional clients that pay for home care through Pension with Aid & Assistance



Gaining five new married veterans as clients could increase your total revenue by

$130,140!



YOUR FIRST REFERRAL

- Every AVCC Provider has a unique referral form
  - Using this form helps us keep your referral aligned with your office
- Submit referrals by email or fax
  - Email to: referrals@avcchomecare.com
  - Fax to: 1-855-601-4771
- Referrals will be contacted to set up an initial screening

THE INITIAL SCREENING

- AVCC's first step is to perform an initial screening
- An AVCC representative will ask a set of questions regarding the program's eligibility requirements
- Your office will receive an update upon completion of the initial screening



YOUR FIRST CLIENT

- An Authorization of Services will be sent to your office
- Your office will build a care schedule with the client
- Providers cannot go over the total authorized hours, and hours do not roll over

THE BACK OFFICE

- AVCC works with the client to attain the benefit
    - Filling out paperwork
    - Requesting documents
    - Collecting doctor's notes
    - Reviewing the application for completion
    - Submitting the application by VA accredited attorney
- Your office will be periodically updated on the status of the referral



BILLING & PAYMENT

- **Provider sends one monthly invoice to AVCC for hours serviced per authorization**
- **Monthly invoices are due by the 5th of each month**
  - **The invoice should be for the hours performed during the previous month**
- **A check will be issued to your office on the 7th of the following month**
- **One flat hourly rate will be established during contracting**
- **Invoices are emailed to: billing@avcchomecare.com**



AVCC BEST PRACTICES

- Top providers build a large number of clients with consistent referrals
  - Consistent referrals typically result in new clients each month
  - Top providers send upwards of 20 referrals per month
- Not all referrals qualify
- Staff education and awareness of the program
- Marketing to your referral sources
- Always asking if someone is a veteran or surviving spouse

HOW TO BECOME A PROVIDER

- Provider Agreement
- W9
- Agency Information Sheet
- Certificate of Liability Insurance



INCREASING YOUR CLIENT BASE WITH AVCC

1. Your office sends in a referral to AVCC
2. After receiving the form, AVCC assigns an Intake Coordinator to potential client
3. After initial assessment, AVCC sends Referral Status Update to your office
4. AVCC will screen and collect the application data at no charge to clients
5. Once client qualifies, AVCC will complete a phone interview with family/client to assist with electronic intake process
6. AVCC sends completed paperwork to client/family for review and signatures
7. AVCC Final Review Department will complete a full review of application, package the information into a packet, and submit to the appropriate VA Pension Center
8. The Client file is transitioned to our AVCC Approvals Department
9. The AVCC Care Coordinator faxes an AVCC Client Care Authorization to your office
10. Your office and client/family may then arrange for scheduling of client hours



QUESTIONS? CONTACT AVCC TODAY!

If you have any questions feel free to call 855-601-4770 ext. 303
or email at swhelan@avcchomecare.com

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